



PALOMAR

November 2007



Membership Chair Message

Greetings from the Membership Chair!

The October Meeting offered a great tech clinic presented by Brian Flowers on lean manufacturing. This was followed by a very informative and interesting presentation of off shore supplier assessment, in the area of social accountability. Thank you Brian and Nancy.

The November meeting promises to be special as well. David Kae and Bryan Wolfe will present an advanced status with regard to registration to ISO 9001:2000 that Qualcomm has obtained.

Please note that the section want to solicit any quality related papers and presentations to archive into the section website. This can include past tech clinic and guest speaker presentations. Such information would be beneficial to the section members for your professional growth.

Please note the slightly used books that are raffled at our meetings are dwindling down. November will be the last raffle for the books. Of course will we continue the door prizes.

Mark your calendars NOW for the Holiday Party on December 12th. Watch for details soon. This promises to be loads of fun. Watch for details soon.

Thank you all for your support and participation throughout the year. We have a great ASQ Section and the current Board is committed to making it even better through improved programs and services. We'll keep you posted.

PLEASE register on-line.

See you at the meeting.!

Glen Kliskey, ASQ Palomar Membership Chair



The November Tech Clinic

At 5:30 at The Escondido Country Club

QA Positions Available through APEX Systems, Inc.

Presented by:

Jenna Micheli

Jenna Micheli is a Technical Recruiter of APEX Systems,
She will be presenting useful recruiting information that is beneficial for all quality professionals.

The section is looking for anyone interested in becoming the section Education Chair. Dr. Shin has served diligently for over three years and the time has come for him to hand the controls over. This is a great way to be involved with the mechanics of the section and earn recertification units at the same time.

Please see anyone on the Board if you are interested.

The November Meeting

On Wednesday, 14 November,

QUALCOMM Raises the Bar in Quality Management; Presented by David Kae and Bryan Wolfe

Abstract: QUALCOMM is the first U.S. company to achieve advanced status for registration to the world's international quality standard – ISO 9001:2000.

Wireless technology isn't the only arena in which QUALCOMM innovates and sets new performance standards. In April 2007, Qualcomm became the first company in the U.S. to achieve an advanced status with regard to registration to ISO 9001:2000, the international standard of quality management. Advanced registration status is for companies with mature quality management systems (QMS) in accordance with the Advanced Surveillance and Reassessment Procedures (ASRP) requirements defined by the International Accreditation Forum (ref. IAF GD 2:2005).

Our corporate QMS team partnered with it's registrar to put processes in place that would meet the rigorous requirements of this new system – as our registrar was developing it. QMS leaders across our company participated in this significant effort.

This presentation will explore how Qualcomm achieved this significant accomplishment and, as an example, will focus on the value it is providing to one of it's Business Units, MediaFlo Technologies.

David Kae is an accomplished and passionate Six Sigma Black Belt Quality and Process Management professional with over 20 Years of progressively responsible experience. He has been fortunate to enjoy a rewarding Quality Management career developing, deploying and improving Quality Management Systems in numerous systems integration, IT outsourcing and manufacturing environments compliant or certified to global Quality Standards (ISO 9000, TL 9000, MIL-Q-9858A, CMM/CMMI, ITIL (ISO 20000), NHB 5300.4(1B), NQA-1/ANSI N.45, etc.). He has worked as a Quality Leader for several Fortune 500 companies including Qualcomm, Computer Sciences Corporation, Litton and Grumman as well as with many quality-minded Fortune 500 customers. David has a strong focus on instituting standard, repeatable processes with the right metrics and driving process compliance and service improvements to deliver service delivery excellence at reduced cost. He has extensive capabilities assimilating performance data to create necessary standardization for operational optimization and identifying systemic trends for problem prevention. Most recently, David was part of the Quality Management team at Qualcomm as the first U.S. company to achieve "Advanced Quality Management System Registration" to ISO 9001:2000 under in accordance with the Advanced Surveillance and Reassessment Procedures (ASRP) requirements defined by the International Accreditation Forum (IAF) standard IAF GD 2:2005.

Bryan Wolfe is an accomplished Quality Professional with 15 Years of progressively responsible experience. He began his career developing technical skills in the U.S. Navy as a Radar technician on AEGIS surface-to-air SM-2 Missiles defense system. From there he began is Quality career working for NGK in the automotive industry as a Quality Engineer where he was introduced to quality systems such as QS-9000, SPC and Kaizen. After completing his B.S. in Information Systems, he transitioned to telecom where he went to work in Software Quality as well as Integration & Test furthering his Quality System knowledge in ISO-9001, TL-9000, Six Sigma Black Belt, CMMI, Project Management and ITIL. He has worked as a Quality Leader for several other Fortune 500 companies including Gateway Computer, Nokia and Qualcomm completing his M.S. in E-Business during this time.

Bryan has a strong focus on innovating creative solution for software engineering organizations applying a broad range of knowledge and experience to bring proven best practices and methodologies to a practical, application level to improve quality, time to market and costs. Bryan also specializes in developing collaborative process environments that are proving to be a "breakthrough" at Qualcomm enabling engineering teams to rapidly scale to deliver high-quality products with just the right amount of Governance to assure all stakeholders requirements are met, thus reducing risk, defects, schedule slips and improving quality. Bryan now works as an Internal Corporate Quality Consultant within Qualcomm to share these innovations across multiple Business Units to continue to develop solutions and collaborate to further make Qualcomm more competitive.

Agenda:

5:15 Registration and Networking

5:30 Tech Clinic

6:15 Buffet Dinner

7:00 Program Speaker

8:00 Adjourn

Business attire is requested, as there is a "no denim" rule at the club.

To ensure adequate food and seating, please make a reservation. Early reservation deadline is Noon on Monday, November 12. The buffet dinner is \$20.00 with early registration, (visit <http://www.asqpalomar.org> for registration.)

The cost at the door is \$25.00.

The menu consists of multiple salads, two great entrees, vegetables, rolls, dessert, coffee, tea or iced tea. Other beverages are available from the bar.

Getting to the meeting (The Escondido Country Club is at 1800 Country Club Lane in Escondido)

- **Exit I-15 at El Norte Parkway west (this is the first exit north of Highway 78)**
- **Go west on El Norte Parkway approximately 1.5 miles to Country Club Lane (watch for a 7-Eleven sign)**
- **Turn right—The Escondido Country Club is one block directly ahead.**
- **The meeting room is in the conference room on the west side.**